|  |  |  |  |
| --- | --- | --- | --- |
| **ROLE Title:** | **Site Based Inspector** | **DAte:** | **December 2019** |
| **GRADE:** | Band 6 | **Business Unit:** | **Business Roadside** |
|  |  |  |  |
|  |  |  |  |
| **Role** | **Key Responsibilities:** | **Skills / Knowledge / Experience:** | **Competencies / Values** |
| **Role Purpose**:This role exists to produce condition reports and perform inspection test procedures as part of a clearly defined vehicle remarketing process**Role Dimension:****Financial**None**Non-Financial:**Producing quality vehicle condition reportsAchieving set quality performance levels Daily workflow inspection volume targets **Reports to:** Business Manager**Relationships****Internal:**Team colleagues Trainers and company auditorsBusiness managers**External:**Corporate customer contacts Members of publicMotor traders | ***What the role must deliver***Used-vehicle condition reporting and testing as part of a site-based inspector role at third-party premises. Work delivered against set inspection procedures with findings made electronically available via a PDA report template. Technically accurate assessments must be produced, and these results are directly related to individual performance. Fully conversant use of hand-held mobile communication devices. Daily site inspection volumes must be maintained through cooperation with other team colleagues and a degree of personal flexibility on work shift patterns. Direct interaction and feedback, where required, with site customer contacts and team colleagues. Personal accountability and at times work without direct supervision or guidance. An up-to-date appreciation of vehicle technologies and strong product awareness. Work outdoors in all weathers.  | A good knowledge of mechanical repair methods and modern technologiesAn appreciation of condition reporting within a technical environment Strong written and oral communication skills Literate and numerate in EnglishAn ability to work with limited supervision Relevant motor industry experience**Qualifications/FSA:**Recognised industry qualification in mechanical engineering min L2 or equivalent Driving licence  | Interpersonal & Influencing (1)Customer Focus (2)Achievement Drive (2)Judgment & Decision Making (1)Team working (3)Specialist Knowledge |